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PATENT APPLICATION

Applicants: Craig REDING, Menno AARTSEN, Lisa M.
AMBERGER, Constance CARLSON, Suzi
LEVAS, Mike METAXAS, Jan STEIN,
Rao TANUKU, Thea TURNER

Case: Nynex-27/CIP3

Serial No.: 09/154,965

Filed: September 17, 1998

Group Art Unit: 2761

Examiner: To be assigned

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

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Respectfully submitted:

September 3, 1999

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Group Art Unit 2700

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